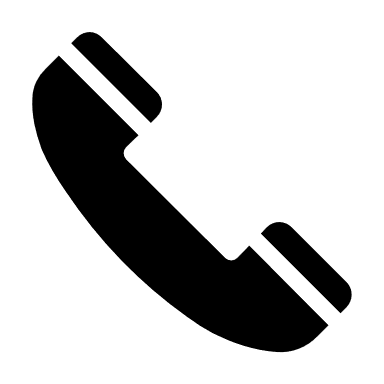
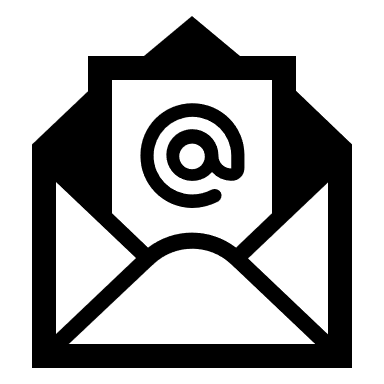
A young person wearing a suit and tie

Description automatically generated

JULIUS TUZON

 403-929-3773

 JULZON@YAHOO.COM

**ABOUT ME**

Accustomed to working in fast-paced environment with the ability to think and communicate well under high-pressure circumstances. Eager to learn attitude, hardworking, easily adapts to change, organized, reliable, honest and have great "people" skills.

**ACADEMIC EXPERIENCE**

Web Design and Database

HTML and Web Publishing

Network Infrastructure

**PROGRAMMING LANGUAGES AND TECHNOLOGIES**

C++, C#, JAVASCRIPT

MySQL, HTML

**SKILLS (Editing)**

Adobe Lightroom

HitFilm Express

Filmora 9

**WORK EXPERIENCE**

**Line Cook**, Firestone Restaurants Sep 2017 – Sep 2018

* Produced high-quality entrees with proper plate presentation and portions according to restaurant menu and company standards.
* Trained, managed, and guided 5 other line cooks, improving overall performance, service quality, and productivity.

**Customer Email Support**, Eisdorfer Consulting ENT. Sep 2017 – Sep 2018

* Responds to customer’s emails in a professional manner.
* Ensures accuracy in processing online store orders.
* Verifies customer’s orders/booking information for processing of purchase rewards.

**Customer Service Representative (Inbound and Outbound)**

* FIS Global Solutions Inc.Feb 2010 – Apr 2015
* Health Care (Consolidated Budget Reconciliation Act - USA)
* West Contact Services Sep 2009 – Feb 2010
* Telecommunications (Cricket Wireless - USA)
* Teleperformance Jul 2007 – May 2009
* Telecommunications (Sprint - USA)

**EDUCATION**

**Computer Information Technology**

Lethbridge CollegeSep 2018 – Present

**Bachelor of Arts in Political Science**

University of Caloocan City Jun 2002 – Oct 2006